



We Are Quality

Quality of Life Services (QLS) provides warm, compassionate and professional care for our clients when they need it most. Whether we are vetting highly skilled caregivers, or providing referrals, one thing you can always count on is that we are dedicated to exceeding your expectations...always.

From our initial contact we are committed to help with nearly any care situation. We always provide free consultations to determine the right level of care that is needed.

All independent care providers initially have had a criminal background check, before referred to your family.

Quality of Life Services has been referring care providers, and family support services to clients for over ten years, and has implemented a life care approach. Quality of Life Services' goal is to provide comprehensive services to enhance our clients' and their families' lives, in the comfort of their own home.

We look forward to continuing to serve our clients for many more years to come. QLS strives to be care leaders in the communities that we serve, and will continue to do so by being focused on the foundation of our life care approach - services offered with respect, grace, and compassion.

Our Mission

Quality of Life Services is a Life Care Concierge provider, comprised of an experienced, energetic and inspiring team of individuals committed to assisting our clients maintain their independence and way of life.

Our Story

We understand that aging is a natural part of life. It was during his career as a nurse, where Johnathan Williams witnessed families endure many hardships when it came to providing and deciding on the care options for their loved ones. It was this, that gave him the motivation to develop Quality of Life Services. In an effort to help as many people as possible, he later developed additional services, to keep clients engaged with a sense of purpose and dignity.

In 2013 we opened the doors to our life care business so that we could offer the full range of in-home care services to individuals and families. We also discovered that providing in-home care for a family member is not easy, nor is it something most family members are prepared to do. The burdens of family caregiving can lead to resentment, burnout, and friction among family members.

At Quality of Life Services, we are dedicated to providing compassionate, quality care to you and your loved ones. We believe this starts with referring highly-skilled independent caregivers who are committed to excellent service and the highest standards of ethics. Caring for people and providing excellent service is not a "one size, fits all" solution. As a local, independently owned and operated business, we have the flexibility to adapt our services to offer the most outstanding care.



Kathryn Williams Co-Owner & COO

Kathryn is originally from the Northside of Lafayette, La, she lived in Connecticut and Atlanta before returning home in 2000. She has practiced nursing throughout Acadiana hospitals and the school system since 2005.

From the beginning, Kathryn has been the backbone of QLS. As the Chief Operating Officer, she maintains consistency and reliability when serving clients.

Kathryn's loyalty has sustained QLS by living the core values, which are built on service, dedication, and commitment.

Latoya Senegal Office Manager

Latoya is from Cecilia, La. and keeps the QLS office running. She received her Bachelors Of Science from the University of Louisiana right here in Lafayette in 2007.

She began her professional journey as an intern, it was clear that Latoya had not only passion for what she was doing, but compassion for those that she was serving. Our referred caregivers trust and respect her, and they work well together, as a team.

Latoya works with staffing, home and field visits as well as support for our independent caregivers.





"Cherish the past, re-define the present, get excited about your future."

-Johnathan P. Williams

There are countless reasons why someone might require home care, and knowing exactly what they need can sometimes be confusing and difficult to understand. Therefore, we at Quality of Life Services, are here to help lay your concerns to rest.

When it comes to home care, it is important to know when you or your loved one should start looking for the proper home care services.

Some in the aging population may be struggling with simple tasks, such as daily errands and activities, and are in need of some assistance.

You or your loved one may be recovering from an unfortunate accident, or surgery and are in need of help or personal aide while recovering at home.

You may be in the best physical condition but would still appreciate the help from a companion or a personal aide.

Caregiver Services



Personal Care

We can assist with:

- Dressing
- Grooming
- Hygiene Assistance
- Perineal Care
- Ambulation
- Medication Reminders
- Supporting Physical Therapy Exercises



Transportation

We can escort you to:

- Appointments
- Shopping
- Medical Appointments
- Dining Out
- Social Events
- Church



Joyful Companionship

We can assist with:

- Day-to-Day Activities
- Maintaining Safety
- Gardening
- Correspondence
- Mental Stimulation



Light Housekeeping

We can help with:

- Tidying
- Laundry
- Kitchen/Dishes
- Meal Preparation
- Light Home Projects

Core Values

Honesty ● Dedication ● Professionalism ● Respect ● Compassion

Customer Service Above All & Understanding The Value Of Reputation

"This is our life, our passion. Your family is our family. We care for yours, just as we do ours."

-Kathryn Bond Williams